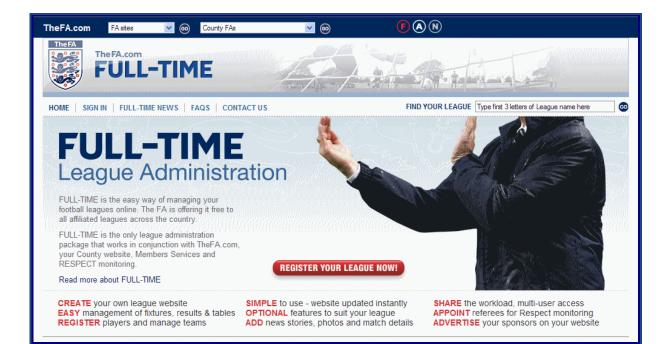


Full-Time Team Administrators

Version 5.1





Welcome to Full-Time

Welcome to our "Team Administrators" guide to Full-Time. Full-Time is The FA supported league administration package, freely available to all sanctioned leagues and competitions in England.

This user guide is intended for the use of Team Administrators (i.e. Clubs). Depending on which options your league has decided to use, some, all (or none) of these may be available to clubs. Leagues will make their own decisions about which functionality to make available, so if you have any questions, please contact your League directly.

Accessing Full-Time

To access Full-Time and use these options, a Team Administrator must be provided with a username and password. These will be assigned by their League and gives them limited access to Full-Time, though this is restricted to the information appropriate for their club. If you do not have a username or password, please contact your League.

Match Statistics/Registering Players

Before any Match Statistics can be registered on Full-Time, the players for the team concerned must have been registered with the league and added to Full-Time. If you need more information on registration of players, please contact your league directly.

League Administrators

The sections in this guide are almost identical to sections in the main user guides for Full-Time, which have been written for League Administrators, though this booklet has been adjusted so it is appropriately written from the perspective of Team Administrators.



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It is important to note that leagues may not be using some or all of these functions. If you need to check whether an option is in use, please contact your league directly.

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Version 5.1 Updates (November 2015)

The following sections listed above were added/updated as part of the release of Full-Time Version 5.1 in November 2015.

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1.0 Signing In To Full-Time

1.1 How to... Sign In To Full-Time

Once you've received your username and password (note that these are set up by leagues, assuming they want their Team Administrators to be able to login to Full-Time, you can log onto Full-Time for the first time.

Step 1: Go to the Full-Time home page, <u>http://full-time.thefa.com</u> and click on "Sign In".

FULL-TIME	
HOME SIGNIN FULL-TIME NEWS FAQS CONTACT US	FIND YOUR LEAGUE Type first 3 letters of League name here
FULL-TIME League Administratio	n

Step 2: On the "Sign In" page, enter your username and password.

FULL-TIME League Administration	League Name: Season: Division:	The Sydenhams Football League (Wessex) 2008/09 Premier Division
🕫 View Site 🚪 Sign In		Contact Us FAQs FT Menu
Sign In		
Username dannymcconnell Password		
	Sign In	

The "Admin Home" menu for Full-Time will appear. The options you will see will be dependent on which functionality your league has chosen to make available to Team Administrators.

Admin Home		
Season 2009-10 V Division Premier V After changing wait	for screen to refresh	
Create a new cup or maintain the structure of an existing cup. Enter cup results and statistics.	Cup Wizard	
Enter and modify your results and statistics	Results / Stats	
Create or change administrators, rosters, players and referees.	People Wizard	
Create news items with files or photograph attachments for your league or team home pages.	Notices	
View messages that have been sent to you via the contact us page.	Contact Messages	
Create or modify match reports.	Match Reports	
See how people can access your league with a direct URL, search, domain name or code snippet.	Access Options	



1.2 How to... Change Your Password

Full-Time includes an option to allow users to change their own password. You are reminded that you should not use the same password as your username, and that you should not share login details with others (if other people need access, the league administrators can set them up to do so).

Step 1: From "Admin Home", click on "Change Password"

Change Password	Change Password
	1 Alexandress of the second se

Step 2: On the "Change Password" screen, enter your existing password, and your new password (you are asked to input the new one twice, to ensure you don't make any typing mistakes).

Change Password		
Your Name: Old Password: New Password: Confirm New Password:	Freddie Football •••••• •••••• ••••••	
		Change Password Back

Full-Time will confirm that you have changed your password successfully.

Password Changed	
Your password has been changed successfully.	
	Back

1.3 How to... Retrieve a Forgotten Password

Full-Time includes an option to allow users to retrieve a forgotten password, by getting it sent to their email address. For security reasons, this email address must already be registered on Full-Time.

If you have forgotten your password, and your email address is not on Full-Time, then you will need to contact your League Administrator to get your password reset.

Step 1: From the Sign-In page for Full-Time, click on the "Forgot Password?" link.

Sign In		
Usemanie		
Pasaword	Sum in	
	Forget Password?	
	3	



Step 2: On the "Request Password Reset" page you should input your username and email address within Full-Time. If the email address entered does not match the email address within Full-Time, then the password reset request will fail (Full-Time verifies who you are by checking this email address)

Request I	Password Reset
Please ente	your usemame and email address and click the "Request Password Reset" button.
You will rece	eve an email containing a link which will take you to a page where you can enter a new password for your account.
You must cl	ick on the link and change your password within 24 hours. The link will expire after 24 hours for security reasons.
Usemame	fredtielputtet
Email:	Treddle@madeupemail.co
	Request Passworth Reset : Dack

Step 3: Assuming the email address matches your username, Full-Time will confirm that an email has been sent to your email address (it cannot be sent to any other email address).

Password Reset Email Sent		
An email has be	en sent to your email address containing a link which you can use to reset your password.	
Please click on t	he link to be taken to a page where you can enter a new password for your account.	
Please note that	for security reasons, the link will expire after 24 hours.	
You will need to expired.	request a parasword reset again and receive a new email \vec{x} you want to reset your password after the link has	

Step 4: Within a few minutes, you should receive an email from Full-Time which includes a link to a Reset Password page created specifically for you to use. This **must** be used within 24 hours, or it will expire and you will need to request the reset password again. Click on the link shown.

FULL-TIME Password Reset Request donotreptyfultime@thefa.com [donotreptyfultime@thefa.com] Seet: 14Februar 2012 15:69 Tec: Danw McCornell
You have received this email because you have clicked on the "Forgot Password" link on the FULL- TIME website, and have filled in your username and email address.
If you did not request this email then please delete it. You do not need to take any further action.
If you wish to continue and reset your password, please click on the link below:
http://fulltime-test.thefa.com/resetPassword/1Ndcwavm65RcgBHDoa67.html This link will expire after 24 hours. If you have not reset your password within this time, then you will need to submit a new request.

Step 5: The Reset Password page will appear. Enter your new password (you will be required to confirm it, to guard against typing mistakes) and click on "Reset Password".

Your Name	Freddie Fasthall		
New Pasaword		7	
Confirm New Password	•••••]	

Full-Time will confirm that your password has been successfully reset.

Password Reset	
Your password has been reset successfully.	
	Eack



1.4 How to... Change/Verify Your Email Address

Full-Time users who login to the system are asked to verify their email address (this confirms you have input the email address correctly). You will be asked to verify your email address only once, unless you change your email address.

Step 1: From "Admin Home", select "Email/Password" (if you don't have a verified Email address, you will be taken to this section when you log in).

Step 2: To verify your email address, simply click on the "To send a verification email, please click here" link. Full-Time will send an email to your email address, and you can click on the appropriate link to verify your email address.

If you do not receive the verification email, then check that your email address is correct within Full-Time, and check your spam filters, in case the verification email has been sent there.

Step 3: To change your email address, simply enter the new email address in the box shown (you will be asked to enter it twice, to confirm your email address) and click on "Change Email Address". Your email address on Full-Time will be updated, and the verification email sent to you.

Verify/Change Email Addre	London Legal League- 2012-2013- Division 1
Change Password Email Address	
Your current email address is bloggs@madeupemail.com a Please <u>click here</u> to verify your email address later. To send a verification email, please <u>click here</u>	and it has not been verified.
Your Name:	Joe Bloggs
Your Current Email Address:	bloggs@madeupemail.com
New Email Address:	

1.5 How to... Find FA Initiative Leagues on Full-Time

Full-Time has a number of home pages for FA Initiatives (FA Futsal Fives, FA National Futsal League, Team Sixteen and Team Nineteen). Leagues which are part of these initiatives will not appear on the main search page, but instead can be found on these home pages.

Links to these home pages can be found underneath the search box on Full-Time.

Browse leagues by alphabetical order	A	в	С	D	Е	F	G	н	1	J	к	L	MN	0	Р	Q	R	S	т	U	٧	W	х	Y	Ζ	OTHER
REGISTER YOUR LEAGUE NOW!																										
REGISTER YOUR LEAGUE NOW!																										

1.6 How to... Access the Mobile Site for Full-Time

Full-Time has a mobile site, designed to allow users to view fixtures, results and tables from a mobile device. To access this site, click on the "Mobile" link at the top of a league.





2.0 Players and Registration

2.1 How to... Request Player Registration (Team Administrators)

This option is available if Leagues have decided to allow Team Administrators to request Player Registration Access and is available to Team Administrators when they log in to Full-Time.

Requests by Team Administrators to register players must be confirmed by a League Administrator before their registration is processed and the players become visible on the public pages.

Step 1: From "Admin Home", click on "People Wizard".



Step 2: Click on "Register Players".

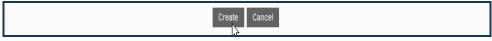
Register a player, this will create a person of status "Pending approval" which can be approved by people with the correct security.	Register Players
people with the concer security.	k

Step 3: Full-Time will request various details. Boxes marked by a * must be completed.

There is a comment box at the bottom, which allows the Club to give any additional information which may be of assistance to the League when they decide whether to approve the registration.

Register Pla	yers	
First Name *	Dennis	
Middle Initial		
Last Name *	Bergkamp	
Date Of Birth *	Day 10 Month 05 Year 1969	
Email Address]
Team	Arsenal	If you play for or want to play for a particular team then select it here. You can leave this blank.
Work Phone		
Home Phone		
Mobile Phone		
* At least Addre	ss Line 1 and Town/City required	
House Name]
House Number	1	
Address Line 1	Gunners Terrace]
Address Line	Highbury]
Address Line]
Town / City	London]
County]
Postcode / Zip	N1 1ZZ]
Comment	Dennis is a new signing from Holland, we have high hopes for him.	Add a comment for the league/team administrator which they will see when approving this request - no more than 7 lines.

Step 4: Once the details have been entered, click on "Create".



The registration request is sent to the League Administrator.



2.2 How to... Update a Player's Details (Team Administrators)

This option is available to Leagues who have allowed Team Administrators to Edit People within their clubs (i.e. players). Many leagues may decide they will not allow Team Administrators to update player details directly, and that any amendments must be done by a League Administrator.

Step 1: From "Admin Home", click on "People Wizard".

Create or change administrators, rosters, players and referees.	People Wizard
---	---------------

Step 2: Click on "Player" (note that there is also a Search option to search for players by name).

People Wizard	
View and edit the people within the following roles	
<u>Player</u> てつ	
Search for people.	Search

Step 3: Full-Time will list all Players currently registered for the team. Click "Edit" for the player whose details you wish to update.

List People					
		Crea	ate New Back		
Status Active	~	Role Player	v	After changing wait for screen to refresh Team	Arsenal 🔽
From 16 👻 J	ul 💙 2009 💙	To 31 💌	May 💙 2010 💙 Refresh	Changing these dates overrides start and end dates	the season
NAME	ORG ROLE			EMAIL ADDRESS	
Almunia, Manuel	Arsenal	Player	01/08/09		Edit Delete
Bastin, Cliff	Arsenal	Player	01/09/09		Edit Delete

Step 4: Update the appropriate details.

First Name	Cliff	
Middle Initial		
Last Name	Bastin	
Email Address		
Username		
Password		
Confirm Password		
The following are	the roles for this person:	
ROLE	ORGANISATION	FROM TO
Player	Arsenal	01/09/09
	Change organisation roles	
Change Disability Details	Change	
Registration Status	Active	
Contact Us Preference	×	If you would like to receive an email to the above email address each time someone has a question for your league then select here - league administrators only
Date Of Birth	Day 14 Month 03 Year 1912	1

Step 5: Click on Update to save the changes made.

Update Cancel	



3.0 SMS Results

3.1 How to... Set Up a Team Administrator to send SMS Results

Some leagues may give their clubs access to update the administrators who are set up to report scores via SMS text message. These people must have already been added to Full-Time as Team Administrators for them to be added as SMS contacts.

Step 1: From "Admin Home", click on "SMS Wizard".

Setup your league to enable results to be entered from your	
mobile phone.	SMS Wizard
mobile phone.	6

Step 2: Click on "Teams".

SMS Wizard	
Prepare team administrators to send in results via SMS.	Teams
SMS message history by telephone number.	Phone Search
SMS message history.	Search

Step 3: Select the division for which you wish to add a Team Administrator to use SMS results.

SMS Result Entry Team Subscription Setup
Below are a list of Team Administrators that will be allowed to enter their results via SMS for their team. Instructions on how to do this are sent to each team administrator using the mobile phone number you provide just after the kickoff time for the fixture.
Only results from these mobile phone numbers will be processed.
If the same mobile phone number is used for more than one team then the team administrator will be required to enter the team short code when sending in the result.
You can create upto two team administrators per team.
Division: First Division

Step 4: Full-Time will display the Team Administrators currently registered for SMS Results (maximum of two per team). If you wish to replace one, click on their name and you'll be given the option to delete them from using SMS results for that team. To add a new one, click on "Add New".

TEAM DESCRIPTION	
Arsenal	
	Add New

Step 5: Full-Time will give you a drop-down menu showing all Team Administrators currently assigned to this Team. Select the one you wish to register for SMS Results. If you've already entered their mobile number via the People Wizard, this is automatically displayed, but you do have the option to enter a different mobile number if required.

Once you have selected the person and entered their mobile number, click on "Create".

Create SMS Result Entry Subs	criber
Before you can setup a team administrato Wizard	r for SMS you must have created a team administrator for this team within the People
Team Name Arsenal	
Administrator	After Changing wait for mobile number to populate
Mobile Number 07123456789	The phone number must have a leading zero and not have any dashes or spaces. e.g. 07814222666
	Create Cancel

The Team Administrator will now be automatically registered to submit results via SMS Text Message.

3.2 How to... Submit SMS Results for League Games

The SMS result option allows leagues to have scores (only scores, no other match details) reported by SMS text message. This reduces league administration by removing the need for results to be taken from voicemail, as well as allowing leagues to get results published "instantly". Furthermore, it helps to reduce the risk of Team Administrators forgetting to report results, as Full-Time sends them a text message prompting them to report the score.

Who Can Report Results

For each team, two mobile numbers can be registered (for example the Club Secretary and Team Manager). Leagues will need to inform the clubs how to get their contacts changed.

With the SMS system, home and away clubs both report scores. There's no need to restrict it to home teams only, as SMSes are processed automatically, and it's better to get them double-checked.

The SMS Text Prompt

During each game (normally 15 minutes after kickoff), the Full-Time will send an SMS Text Message to each registered mobile number, reminding them to send in the result of the game. After the game, both home and away clubs should report the score by replying to their message, giving the score for the game, **home team first, away team second, and separated by a hyphen.**

For example:-

FA Full-Time Automated Results: CHE1 v MNU1 Sun 21 Sep 14:00. Reply with home and away scorers exactly in the format: H-A e.g. 2-1

Replying To Full-Time

To report a 2-1 win to the home side you would simply reply:

2-1

The only exception is if you are registered to send in results for more than one team, in which case Full-Time will include a team code, which you need to add after the result so that Full-Time can identify which team is being reported. In the above example the text you would receive would say:-

FA Full-Time Automated Results: CHE1 v MNU1 Sun 21 Sep 14:00. Reply with home and away scorers exactly in the format: H-A CHE1 e.g. 2-1 CHE1

Note the CHE1 team code at the end. The reply would be:

2-1 CHE1

Important Notes

It is important to note you should not add other information and that the text must begin with the word RESULT or Full-Time will ignore it. The text must be sent from one of the registered mobiles (as Full-Time identifies you by the mobile number it has been given).

Full-Time allows you to report postponements (**P-P**) and abandonments (**A-A**) although leagues will usually want you to report these games separately as well.

Troubleshooting

If users are having problems with sending in results, please ask them to check the following:-

- Don't submit the score before you receive the incoming SMS prompt from Full-Time
- If Full-Time asks for a team code, make sure it's included, AFTER the scores.
- Make sure you give the home score first, away score second.
- Tell the league if you change your mobile number!
- Tell the league if a fixture is incorrect on Full-Time before the game is played.
- Remember that the SMS score is processed by a computer, so the format needs to be correct.



3.3 How to... Submit SMS Results for Cup Games

Full-Time also allows SMS users to submit full score-lines from cup games, including the scores after extra time and penalties.

The format of the outgoing SMS message sent to administrators is as follows:-

FA Full-Time Results: CHED v ARSD, Sun 12 Feb 14:15. Reply with H-A score & code CHED, followed by AET & PENS if required: eg 2-2 CHED 3-3 AET 3-1 PENS

The Team Administrator is therefore required to potentially send back up to four pieces of information in the same SMS text message:-

- 1. Score The score after normal time in the usual way
- 2. Short Code if they are required to submit a short code, to identify which team is involved.
- **3.** Extra Time score the score line after extra time, followed by AET (it is essential that AET is included, to identify that the scores beforehand applies to extra time)
- **4. Penalty score** the score after penalties, followed by PEN (it is essential that PEN is included, to identify that the scores beforehand applies to penalties)

If the normal time score is not level, then any extra time and penalty score will be ignored. If extra time is not played, and the game goes direct to penalties, then do not input an extra time score nor AET (e.g. 2-2 CHED 3-1 PEN means the game finished 2-2 and went straight to penalties).

The "SMS cup format" is also used for all "Other Fixtures" (in most cases, "Other Fixtures" are used for cup games – if the game is not a cup game, then the user can simply report it the same way as any other fixture which is completed after normal time).

3.4 How to... Submit SMS Results Including Attendances

Full-Time includes the facility to have attendances included within the reporting of scorelines from games. This option will only be used rarely, usually by leagues higher in the National League System pyramid.

When the outgoing SMS messages are sent out by Full-Time, they will include a reference to the attendance within the example at the end of the message (note that the limitation in number of characters restricts the guidance the SMS can give). This is **only** sent to the **Home** team – the away team are not prompted to report the attendance.

e.g. the outgoing message is of the format

FA Full-Time Results: ARS1 v CRY1, Fri 07 Aug 19:30. Reply home and away scores and attendance in format H-A e.g. 3-2 ATT 100

When replying to the SMS prompt, the home team should include at the end ATT and a number, this will be included as the attendance for the match concerned.

Key Points:

- Attendances can be reported for league or cup games.
- The letters ATT **must** precede the figure reporting the attendance.
- Away teams are not prompted for attendances and cannot report them.
- Attendances of over 99,999 will not be processed.



4.0 Fixtures

4.1 How to... Update Fixtures (Date, Time, Venue and Date Status)

This section has been updated in November 2015 as part of the Version 5.1 upgrade. The "Mass Update" page previously used by Team Administrators has now been removed and replaced with a more user friendly page.

Some leagues may give their clubs access to amend some details of fixtures, most commonly the kickoff time, although they can also give clubs access to amend dates, venues and date status (Normal/Scheduled to To Be Confirmed and vice versa) if required. In addition, leagues can now also give away teams access to amend fixtures if they choose to do so.

Team Administrators can only update fixtures involving their teams.

Note: This option does not appear on the menu until you have at least one fixture you can update.

Step 1: From "Admin Home", click on "Fixture Wizard" and "Manage Fixtures".



Step 2: You will be presented with a list of one of more fixtures (your league have the option of allowing you to update home and/or away fixtures)

Team	Admi	nistrator Upda	te Fixtures			
🕑 He	re you can upo	date the fixture details for your tea	ım			
		Date And Time	Date Status	Status	Home Team	Away Team
Premie		Sun 07/09/14 12:05	Normal / Scheduled	Normal	Arsenal	Fulham
Premie		Sun 21/09/14 12:05	Normal / Scheduled	Normal	Arsenal	Liverpool

Step 3: Select the fixture to be changed by clicking on Edit.



Step 4: The Update fixture page will appear, and you may be able to edit some or all of the following, depending on whether your league have given access permission to do so:-

Date and Time - the date and time on which the fixture will be played

Date Status - the fixture's Date Status from To Be Confirmed to Normal/Scheduled (and vice versa)

Venue – the venue at which the fixture will be played

🖉 Update Fixture		
Home Team	Arsenal	
Away Team	Fulham	
Date And Time	07/09/2014 12:05	
Date Status	Normal / Scheduled	•
Venue	Emirates 🗸	•]

Step 5: Once the changes required have been made, click on Update to save the changes,



5.0 Match Returns (Team Sheets)

5.1 How to... Register Scores and Referee/Respect/Team Marks

Full-Time allows Team Administrators to enter marks for referees as well as recording fuller details to complete a Match Return/Team Sheet. These marks can (and should) normally be locked by League Administrators to prevent them being updated by clubs at a later date.

Step 1: From "Admin Home", click on "Results/Stats".

Enter and modify your results and statistics Results / Stats

Step 2: A list of fixtures will appear in date order. By default, only fixtures for the last seven days will appear – if you want to see older fixtures, check the box marked "Show all".

1	eam Admin Result Entry	
	^{i≡} Results Display	
	_	
	Hide Statistics	\Box By default fixtures from the last 7 days and the next 7 days only are displayed. Show all

Step 3: Select the relevant match and you may be able to enter some or all of the following data:-

- Scores these may have been locked by your league to prevent updating.
- Marks for referee these boxes will only appear if a referee has been appointed to the game, and may have been locked by your league to prevent access.
- Attendance this will only appear for home teams, and only if the league have enabled the
 option to report attendances.
- Kickoff Time home and away teams can record kickoff times separately (in case of dispute)
- Notes any notes you wish to leave for the league (these do not appear on public pages)
- Statistics link to complete full details for the Match Return (Team Sheet)

Prem THU 17 DEC 2015 15:00 - Arsenal -v- Chelsea	
Status: Normal	
Home Team Score - Arsenal	Away Team Score - Chelsea
Half-time Full-time	Half-time Full-time
Statistics	
Arsenal Note:	
Marks for Ref Hailwood, Andrew Home Mark	
Attendance: Kick-off time:	



Step 4: Once you have finished click on Update.



You must click on Update to save any marks.

Step 5: Click on the Statistics link to enter the fuller details on the Match Return/Team Sheet.

Statistics

The main statistics page will appear. Note that this will have tabs for the **Team Marks** as well as a **Statistics** tab (this may be greyed out and shown with a question mark, as it cannot be accessed until any Team Marks have been recorded).

Statisti	cs
Team Marks	Statistics?

Step 6: The "Team Marks" tab displays the Referee Mark, Attendance and Kick-Off Time boxes (if they've been selected for recording by your league) as well as the Note box (you may have already recorded these on the main results page).

Statistic	CS		
Team Marks	Statistics?		
Thu 17 Dec 2	Team - Arsenal 2015 15:00 Arsenal v Chelsea rks For Ref		
95	Hailwood, Andrew		
Attendar		Deported Kick off Time	
34678	ice	Reported Kick-off Time	
54070		e.g. 15:30	



Step 7: In addition, this page may display Respect Questions (if these have been enabled for use by the league) further down the screen, as well as any other questions the league may have created. Again, these may have been configured by the league such that these must be completed before the Statistics tab is enabled for use.

There are seven Respect questions which may be asked, though leagues can choose to disable selected questions if they do not feel they are appropriate to their level of football.

Respect 🗑
Please Rate Behaviour as 1 = Very Poor, 5 = Excellent
Were Respect barriers/areas used during this match? ○ Yes ○ No
Did the Respect handshake take place? ○ Yes ○ No
Behaviour of players from opposition? $\bigcirc 1 \bigcirc 2 \bigcirc 3 \bigcirc 4 \bigcirc 5$
Behaviour of supporters from opposition?
Behaviour of coach/manager from opposition?
$\bigcirc 1 \bigcirc 2 \bigcirc 3 \bigcirc 4 \bigcirc 5$
Overall behaviour at this match (both teams)? O 1 O 2 O 3 O 4 O 5
Your team's overall enjoyment of this match? ○ 1 ○ 2 ○ 3 ○ 4 ○ 5

Step 8: Underneath any Respect Questions, you may also have to complete any "Team Marks" – these are questions which have been created by your league for you to respond to.

These may include questions which require a Yes/No, a number to be input or a free text field where you can enter text as required.

Did the ID card chec	∖ take place? ≛	
○ Yes ○ No		
Please tick yes or no to co	nfirm whether the teams exchanged ID cards.	
2	y registrations were necessary?	

Step 9: Once you have finished entering any general marks, Respect Marks and Team Marks, click on the "Update" button to save your marks.

Requi	Required team marks must be entered before statistics button is enabled			
Update	Clear All	Back		

This will save these marks, as well as activating the Statistics tab which can be used for entering Player Statistics.



5.2 How to... Register Player Statistics – Quick Stat Entry

To register Basic Player Statistics you will need to follow the steps covered in the section "How to Register Scores/Referee Marks/Team Marks to ensure those marks have been recorded prior to trying to enter any player statistics.

Step 1: From "Admin Home", click on "Results/Stats".

Enter and modify your results and statistics	Results / Stats

Step 2: Having found the match required, click on the Statistics link.

Prem THU 17 DEC 2015 15:00 - Arsenal -v- Chelsea				
Status: Normal				
Home Team Score - Arsenal	Away Team Score - Chelsea			
1 Half-time	1 Half-time			
2 Full-time	2 Full-time			
Statistics				

Step 3: From the Statistics page, click on the Statistics tab (if this is shown with a ? after the end of it, you have not completed all Team Marks required).

Statistics			
Team Marks	Statistics		
⊐ Results			
Marker's	Team - Arsenal		
Thu 17 Dec 2	2015 15:00 Arsenal v Chelsea		
3 Mar	rks For Ref		

Step 4: There are two options for entering stats.

This section covers the "Quick Stat Entry" page, which is the easiest to use, as it offers a drop-down menu for all players. If you want to use the "Team Sheet Wizard" option, click on the "Switch to Team Sheet Wizard", which is covered in the next section of the user guide.

Statistic	S
Team Marks	Statistics
⇔ _{Results} Quick Sta	at Entry - Arsenal
THU 17 DEC	2015 15:00 Arsenal -v- Chelsea
Switch to	o Team Sheet Wizard



Step 5: The "Quick Stat Entry" page will appear.

This will list all players who are registered for the team on the day of the game and a selection of player statistics selected by your league (leagues can choose which statistics to make available, and may make different statistics available to different age groups – e.g. goal-scorers will not normally be recorded for developmental age groups).

am Marks	Statistics									
Results Quick Stat Entry - Arsenal HU 17 DEC 2015 15:00 Arsenal -v- Chelsea										
Switch to	Started	Bench Used	Bench Unused	Captain	Goal	Assist	Own Goal Conceded	Penalty	Yellow Card	Second Yellow Card
Groves, Perry										
Keown, Martin	✓				1					
Merson, Paul										

Step 6: Once you have finished recording the stats for your players click on "Update Stats for Players"



The updated stats will appear at the bottom of the Quick Stat entry page as well as on the main Results menu from which you selected the game to record.

Total Cumulative Fixture Team Stats	Value
Started	2
Bench Used	1
Goal	1

Unless your league have chosen the option to have them hidden from public display pages, these match statistics will appear on the public pages of Full-Time, both for the fixture concerned and on any of the cumulative statistic pages.

	Season: 2014-15 Division: Pren	nier Hit Counter: 3868	0	
	2014-15	After selecting wait for		lect Cup / Competition
Home News Fixtures Res	sults Stats Refs Email Su	ib Contact RE	SPECT Feeds Mobile	Your Game
ixture Details				
Thu 17/12/15 15:00				
8+1 0 Share 0	Arsenal		2 - 2	Chelsea 🦉

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5.3 How to... Register Player Statistics – Team Sheet Wizard (Advanced Entry)

To register Basic Player Statistics you will need to follow the steps covered in the section "How to Register Scores/Referee Marks/Team Marks to ensure those marks have been recorded prior to trying to enter any player statistics.

Step 1: From "Admin Home", click on "Results/Stats".

			Enter and modify your results and statistics	
tats	Results / Stats			

Step 2: Having found the match required, click on the Statistics link.

Prem THU 17 DEC 2015 15:00 - Arsenal -v- Chelsea					
Status: Normal V History					
Home Team Score - Arsenal	Away Team Score - Chelsea				
1 Half-time	1 Half-time				
2 Full-time	2 Full-time				
Statistics					

Step 3: From the Statistics page, click on the Statistics tab (if this is shown with a ? after the end of it, you have not completed all Team Marks required).

Statistics			
Team Marks	Statistics		
⊐ Results			
Marker's	Team - Arsenal		
Thu 17 Dec 2	2015 15:00 Arsenal v Chelsea		
🕜 Mar	rks For Ref		

Step 4: There are two options for entering stats.

This section covers the "Team Sheet Wizard" option, which is the Advanced Option for entering player statistics. If you want to use the "Quick Stat Entry" option, click on the "Switch to Quick Stat Entry", which is covered in the previous section of the user guide.

Statistic	;s	
Team Marks	Statistics	
		d - Step 1 - Player Stats - Arsenal rsenal -v- Chelsea
Switch to	Quick Stat Ent	ry Switch to Simple View



Step 5: The first step is to select the players involved in the match concerned. The first step of the Team Sheet Wizard will display all players eligible for the game concerned, with check boxes to allow you to specify which players started the game, which players began the game on the bench and which players were on the bench and did not play.

Note there is a "Load Starters" button which if used, will automatically select as starters the players who started the previous game played by the team (these can then be updated as required).

Switch to Quick Stat Entry	Switch to Simple View			
Load Starters Player	from the fixture: TUE 08 SEP 2015 14:45 Squad Number	Starter	Bench	Unused Bench
Groves, Perry				
Keown, Martin				
Merson, Paul				
Platt, David				
Quinn, Niall				
Seaman, David				
Stapleton, Frank				
Sunderland, Alan				
Winterburn, Nigel				
Wright, Ian				

Step 6: When you have selected the players as required, click on "Process Next".



This will take you to the second step of the Team Sheet Wizard, where the players selected are shown, along with the option to select various statistics lower down on the screen. Note that there is also a "Simple View" option, which is covered in Steps 7b to 9b.

Feam Sheet Wizard - Step 2 - Match Stats - Arsenal HU 17 DEC 2015 15:00 Arsenal -v- Chelsea	
Switch to Quick Stat Entry	
∽ Switch to Simple View	
Starters / Subbed On:	Bench / Subbed Off:
Groves, Perry	🗆 Seaman, David 🗢
🗆 Keown, Martin 👄	
Merson, Paul	
□ Platt, David □	
Quinn, Niall	
Time Stats O Stats O Value Stats	



Steps 7a to 10a: The following steps (7a to 10a) assume that you have **NOT** selected the Simple View option for the Team Sheet Wizard. Details for the Simple View follow later in this section.

Step 7a: Select the type of statistic you wish to update - there are three options:-

- Time Stats statistics associated with a time in the match (e.g. a goal or substitution)
- Stats statistics which have no time associated (e.g. who was the captain)
- Value Stats statistics which have no time associated but have a mark (e.g. player rating)

⊖ Time Stats	 Stats 	⊖ Value Stats
After changing wai	t for screen to	refresh

If you change the type of statistic you are going to record, note that the screen will refresh as it reloads the data with the appropriate statistics.

Step 8a: Select the type of statistic required and the player(s) involved. Normally only one player will be involved, but for substitutions you will need to specify both players involved in the substitution.

If you are selecting a time statistic, you will need to select the time required.

If you are selecting a value statistic, you will need to specify the value required.

Starters / Subbed On: Groves, Perry Keown, Martin Merson, Paul	Bench / Subbed Off:
☐ Platt, David ── □ Quinn, Niall ──	
Time Stats O Stats O Value Stats After changing wait for screen to refresh	
1st Half 10 V Stat Goal	2nd Half

Step 9a: Click on "Create" to add the statistic required.



The statistic added will be shown at the bottom of the screen, which includes options to Edit and Delete if required.

lime	No.	Player	Stat	Value	Note	Team	
0		Keown, Martin	Goal			Arsenal	Edit Delete

Steps 7, 8 and 9 can be reproduced as many times as required until the statistics for the game have been completely input.

Step 10a: Once you have completed your statistics, click on "Finished" to return to the results menu.



Steps 7b to 10b: The following steps (7b to 10b) assume that you **have** selected the Simple View option for the Team Sheet Wizard.

Step 7b: To use the "Simple View", click on "Switch to Simple View".



Step 8b: The simple view screen requires you to select the player concerned from a drop-down list of players, but has all three sets of statistics on one screen, so you can select a Time Stat, Stat or Value Stat as required.

Player Select a player if appropriate and complete one of the	forms below to create a stat	
Time Stat	Stat	Value Stat
1st Half 2nd Half	Stat ▼ Bench Unused ▼	Value
Stat Goal	Note	Stat Performance Rating
Note	Create	Note
Create		Create

Step 9b: Click on "Create" to add the statistic required.



The statistic added will be shown at the bottom of the screen, which includes options to Edit and Delete if required.

Time	No.	Player	Stat	Value	Note	Team	
10		Keown, Martin	Goal			Arsenal	Edit Delete

Steps 7, 8 and 9 can be reproduced as many times as required until the statistics for the game have been completely input.

Step 10b: Once you have completed your statistics, click on "Finished" to return to the results menu.





5.4 How to... Register Opposition Player of the Match

The steps required to record Opposition Player of the Match will only be required if your league has chosen to use the option to allow teams to report the player of the match for the Opposition (not commonly used).

Follow steps 1-6 of the section "*How to… Register Player Statistics – Team Sheet Wizard (Advanced Entry)*" to take you to Step 2 of the "Team Sheet Wizard".

Statistic	S	
Team Marks	Statistics	
		rd - Step 2 - Match Stats - Arsenal rsenal -v- Chelsea
Switch to	Quick Stat Ent	try ← Switch to Opposition Team Stats
Switch to	Starter / Bencl	n View

Step 1: Click on the link "Switch to Opposition Team Stats"



Step 2: A version of the "Simple View" input screen will appear, but with a drop-down menu showing the players from the opposition, along with a dropdown menu allowing you to select the Opposition Player of the Match.

IU 17 DEC 2015 15:	00 Arsenal -v- Chelsea	tch Stats - Chelse	-	
∽ Switch to Quick Sta	at Entry 🄄 Switch to Own	n Team Stats		
Player				
Select a player if appr	opriate and complete one of the	forms below to create a stat		
Stat				
Stat				
Opposition Player	V I IC			
Note				

Step 3: Once selected, click on "Create".



6.0 Widgets, Notices and News

6.1 How to... Display Fixtures, Results and Tables on other Websites

Important Note: this section is only likely to be meaningful for those with some knowledge of website programming, HTML and Java-script coding.

Full-Time offers the facility to create Java script for your tables, fixtures or results. Users can copy and paste it into their own HTML code, allowing them to be displayed directly within other websites.

This option does not require users to have log-in status to Full-Time. It can also be accessed by anyone via the "Feeds" link on your Full-Time website.

Home	News	Fixtures	Results	Stats	Refs	Email Sub	Contact	RESPECT	Feeds	F-T WAP

Note: There is no limit on the number of times you can generate this code, so feel free to experiment with the different colours and schemes. Once you have created a set of live code you must use it within 30 days, otherwise Full-Time will delete it and you'll need to recreate it again.

If you use the live code, then it will not be deleted.

Step 1: From "Admin Home", click on "Access Options".



Step 2: Within the "Access Options" page, click on "Code Snippets".

Access Options
See how people can access your league with a direct URL, search, domain name or code snippet.
Code snippets are bits of code you can cut and paste into your website to display tables (standings) results and fixtures (matches). Code Snippets

Step 3: The Code Snippets page will offer you a choice of creating code to display a League Table, Recent Results or Upcoming Fixtures (Results and Fixtures also give options to display 7, 14, 21 or 28 days, and to hide venues from being displayed). Choose the option required and click on "Select".

Code Snippets					
Code snippets are bits of code	Code snippets are bits of code you can cut and paste into your website to display tables (standings) results and fixtures (matches).				
Select a type					
Division - Table	e				
Division - Recent Results	c				
Division - Upcoming Fixtures	c				
	Select				

Step 4: The "Create Code Snippets" page allows you to select a variety of "Looks and Feels" (colour schemes), a particular season and division. Once you have chosen your selection, click on "Create".

Create Code	Create Code Snippets				
Snippet Type	Division - Table				
Look And Feel	blue				
League	Amateur Football Combination				
Season	2008-09 🔽				
Division	Premier				
	Create Back				



Step 5: Full-Time will display the Java-script code required, as well as an example of how it will appear once it is published. If you wish to try a different colour scheme, just click on the "Back" button at the bottom of the page.

Create Code Snippets									
Cut and paste t	Cut and paste the following code into your website. The only part you can change is the width from the default of 350px.								
This code will b	This code will be deleted if it is not used for 30 days.								
href="http: divisionsea href="http: <script lan<br=""><! var lrcode > </script> time.thefa.	//full- son=181 //www.t guage=" = '5471 guage=" com/cli	tin 907 hef jav 641 Jav ent	ne.t 7">c Ea.c 7asc 7asc 7asc 7asc 7asc	the cli com cri pi/	fa.(ck) /FU) pt" cs1	com, here LL-1 typ typ	/Ind = fo IIME pe=" pe="	ex.do? r Prem ">FULL text/j text/j script	ier br/> a TIME Home <a> avascript"> avascript" src="http://full-
POS	Р	W	D	L	F	А	GD	PTS	
1 Bealonia	ns 10	8	1	1	25	9	16	25	
2 Old Hamptor	ians ¹³	7	4	2	30	16	14	25	

Once you are happy with the scheme chosen, the Java-script created can be copied into the source code of your existing website, and the tables/fixtures/results from Full-Time will be displayed within that website.

	Spirit of Football Fi	ixtures <u>Results &</u>	& Tabi
AFC News		Returning League Tro	ophies
Home Page	2008-09	- Premier	
AFC on Full-Time			
SMS & Phoned Results	POS	P W D L F A GD PT	S
Respect and the AFC	1 Bealonians	10 8 1 1 25 9 16 2	5
WATCH THE FILM	2 Old Hamptonians	13 7 4 2 30 16 14 2	5
Respect	3 Honorable Artillery Company	12 7 3 2 24 15 9 2	4
and the state of the state of the	4 Old Aloysians	12 7 3 2 24 16 8 2	4
a sub-	5 <u>Albanian</u>	11 4 2 5 21 23 -2 1	4
	6 Parkfield	12 3 3 6 18 30 -12 1	2
	7 Old Meadonians	10 3 2 5 18 17 1 1	1
	8 Old Parmiterians	9 2 3 4 14 20 -6 9)
Lange Sile Come	9 Old Salvatorians	10 2 1 7 16 26 -10 7	7
Laws of the Game	10 UCL Academicals	11 1 0 10 15 33 -18 3	3

Note: the code generated will always produce an insert with a fixed width of 350 pixels.

The "Code Snippets"/"Feeds" options have been extended to include some all-white and white-grey colour schemes. See the "Feeds" link on your Full-Time site for more details.



6.2 How to... Create a Notice

Full-Time allows leagues to enable Team Administrators to post notices (news items) which appear on their team page of the Full-Time website (team notices will **not** appear in the main notice section). Notices can also includes documents or pictures. Any pictures appear alongside the notice – if you post a notice without a picture, Full-Time will use a picture of its own (of a "general football" theme).

Important Note: Please make sure you have read the Football Association guidance on use of appropriate images (photographs) of anyone under the age of 18. This is available on the Football Association website at:- http://www.thefa.com/football-rules-governance/safeguarding

Step 1: From "Admin Home", click on "Notices".



Step 2: On the "Notices" page, click on "Create New".

Notices		
View notices without placements	Update Sequences Create New	
Status Active		
Page Division Home Division First Division		

Step 3: Type in your news item. You should give it a title, a summary (250 letters, including spaces) and the main text of the news item. You may also add an attachment (a picture, or a document).

Update Notic	се С	
Title *	Bad Weather	
Summary *	In view of the bad weather please can clubs make sure they inspect pitches promptly.	The summary should be a short description of the article. Maximum 250 Characters. This will be shown on League Home for the lowest sequence notices.
Text	there is a significant risk of games falling victim to the weather. Please can clubs try to ensure that pitches are inspected at least three hours before kickoff, so that if there is no prospect of play, an early decision can be made to prevent opposition players and spectators from travelling.	This will be the main content of the notice.
Status	Active 🔽 😓	Only active notices are shown.
Auto Link	<u>v</u>	Check to make email and/or web addresses appear as hyperlinks within the text field of the notice. e.g. www.thefa.com would appear as a hyperlink and not as simple text.
Sponsored		Check to if sponsored notice, sponsored notices will be placed first.
Add File Attatchment	Browse	
Author		If the author is not you then enter a name.

Step 4: Once you have completed the notice, click on "Next".





Step 5: The "Placement" page is used to decide where notices appear. For Team Administrators notices can only be placed on the Team Home page.

If you have more than one notice to display, they're displayed in order according to their "Sequence number" – e.g. notices with sequence 1 are displayed first, then notices with sequence 2 etc.

Placemer	nt		
Title	Bad Weather		
Summary	In view of the b	ad weather please c	an clubs make sure they inspect pitches promptly.
There are is	no placements	for this notice. Creat	te a placement to define where you want this notice to be displayed.
Create A N	ew Placement		
	Page	Division Home 💙	
	n for the current eason 2008-09		
	Sequence	1 🕶	Lower numbers will be shown first. The headline notice and image to be shown on Division Home will be the notice with sequence 1 and an image.
	Division	All 🗸	
		L	2

Step 6: Once you have selected where you want the notice to appear, click on "Create".

Create Back View

Step 7: To add a document or a photograph to a notice, go to the Images and Documents section at the bottom of the page and click "Create".

Images and Documents			
SEQUENCE	PATH	CAPTION	
	Create Cancel		

Step 8: The file attachment page allows you add as many files as you wish, either documents (Word - .doc or .docx, Excel .xls or .xlsx, PDF .pdf or image files .jpg).

For each file you wish to include, give a caption (to explain what the file is), a sequence (sequence no.1 will appear first, etc) and then select the file using the browsing tool.

Once you have selected the file, click on "Upload".

File Attachment
Documents must be Word (.doc or .docx), Excel (.xls or .xlsx), Text (.txt) or PDF (.pdf) format.
You may upload pictures and the files must be .jpg format. Images will be displayed up to 451 pixels wide and with a fixed height of 236. If you upload an image with different dimensions, the system will allow you to either crop the image or resize it.
Caption Application form for Annual Dinner
Sequence (lowest first) 1 💌
Please Select Your File: C1Documents and Setting Browse Upload
Back

Step 9: Click on "View Site".

🤌 Admin Home 🚥 View Site 灯 Sign Out	Contact Us FAQs FT Menu
. 0	

Check that the notice appears the way you want it to.



6.3 How to... Change the Order of Notices

Full-Time will display one notice in full size, and other notices lower down (click on a notice and it will appear in full size), in the order you have selected. You may wish to swap these around.

News Photo Album	
League News	
Bad Weather 07/05/09 14:22	
In view of the recent bad weather clubs should make sure they make prompt pitch inspections.	
In view of the recent bad weather, we would like to remind all clubs that they should take precautions to ensure an early inspection of pitches to try and avoid un-necessary travel for opposition clubs and supporters.	
Author: Danny McConnell	
	0
Bad Weather in view of the recent bad weather clubs sho 070509 1422	Have a good summer On behalf of everyone at the league, we'd l 070509 14:23
Congratulations to John Smith Congratulations to John Smith, who has rece 070509 1425	May League Meeting Can we remind all clubs that the May league 07/05/09 14/26

Step 1: From "Admin Home", click on "Notices".

Create news items with files or photograph attachments for	Notices
your league or team home pages.	A CONTRACTOR

Step 2: On the "Notices" page, change the "Sequence" numbers of the news items you wish to swap.

View n	otices with	out placemer	nts			
	00000 110	out placemen				
			Up	date Sequ	Jences Create New	
Statu	s Active	*				
Pag	e Division I	Home 🗸				
-						
Divisio	n Premier	*				
EASON	PAGE	SEQUENC	E TITLE	STATUS	SUMMARY	
MI	Division Home	Ali 4 💌	Bad Weather	Active	In view of the recent bad weather clubs should make sure they make prompt pitch inspections.	View Edi Delete
JI	Division Home	All 2 💌	Have a good summer	Active	On behalf of everyone at the league, we'd like to wish the best wishes for the summer to all clubs, players, referees and supporters. See you next season.	View Edi Delete
di	Division Home	All 3 💌	Congratulations to John Smith	Active	Congratulations to John Smith, who has recently been awarded the 50 year medal by the Football Association.	View Edi Delete
	Division	All 1 🔽	May League Meeting	Active	Can we remind all clubs that the May league meeting will be held on 6th May, 7pm start at Wembley, All clubs are required to	View Edi Delete

Step 3: Once you have finished changing their "sequences", click on "Update Sequences".



The notices will refresh, re-ordered with their new sequences.

	otices with	out p	acem	ents			
				Up	date Seqi	uences Create New	
Status	s Active	*					
		lama					
Page) Division r	tome	¥				
Divisior	7 Premier	*					
SEASON	PAGE	s	EQUEN	CE TITLE	STATUS	SUMMARY	
114880	PAGE Division Home		EQUEN	CE TITLE May League Meeting	P akeun	SUMMARY Can we remind all clubs that the May league meeting will be held on 6th May, 7pm start at Wembley. All clubs are required to attend.	View Ed Delete
All	Division	All [uuuu		P akeun	Can we remind all clubs that the May league meeting will be held on 6th May, 7pm start at Wembley. All clubs are required to	View Ed Delete View Ed Delete
SEASON All All All	Division Home Division	AII [1 💌	May League Meeting Have a good	Active	Can we remind all clubs that the May league meeting will be held on 6th May, 7pm start at Wembley. All clubs are required to attend. On behalf of everyone at the league, we'd like to wish the best wishes for the summer to all clubs, players, referees and	Delete View Ed

The order in which the notices appear will also have swapped around on your website.



6.4 How to... Delete a Notice

You may wish to delete a news item because it has become out-of-date.

Step 1: From "Admin Home", click on "Notices".

Oversteinen Steven u.S. Ellen er ellerte er	
Create news items with files or photograph attachments for	Notices
your league or team home pages.	2

Step 2: On the "Notices" page, click on "Delete" for the news item you wish to delete..

viewind	tices witho	ut p	lacements		ate Sequer	ices Create New	
				Opd	ate Sequer		
Status	Active	*					
Page	Division Ho	me	*				
Division	First Divisio	on	*				
SEASON	PAGE		SEQUENCE	тпle	STATUS	SUMMARY	
All	Division	All		TITLE Bad Weather	STATUS Active	SUMMARY In view of the bad weather please can clubs make sure they inspect pitches promptly.	View Edit Placement Dele
All	Division Home Division	All	1 🔽			In view of the bad weather please can clubs make	View Edit Placement Dele View Edit Placement Dele
All All	Division Home Division Home	All	1 💌	Bad Weather Congratulations to	Active	In view of the bad weather please can clubs make sure they inspect pitches promptly. Congratulations to Dave Smith, who has been	Placement Dele View Edit

Step 3: On the "Delete Notice" page click on "Delete".

Delete N	lotice
	Arsenal kickoff time moved Note that the kickoff time of Tuesday's match has been moved to 8pm
	Delete Cancel

The news item disappears.



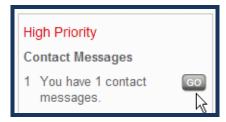


7.0 Contact Messages

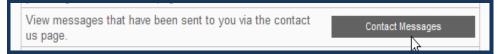
7.1 How to... View/File Contact Messages

Full-Time allows people to send messages to a particular Team, which Full-Time will store until one of the Team Administrators has had time to respond to it. Once you have looked at a message, you should file it so that other Team Administrators know it has been dealt with.

Step 1: When a message has been left, a reminder will appear in Admin Home, under "High Priority".



To access the message, either click on "Go", or from "Admin Home", click on "Contact Messages".



Step 2: The "Contact Messages" page will appear, with a drop-down menu offering three categories:-

- **New** Messages which no-one from the league has yet looked at.
- **Open** Messages which have been looked at, but have not yet been answered.
- **Closed** Messages which have been answered, and need no further action.

It is important to note that once a message has been answered, you should make sure it is closed. This will prevent another Team Administrator from answering it as well.

Contact Messages					
Status New V					
DATE Closed	SENDER	EMAIL ADDRESS	SUBJECT	STATUS	
Tue 10 Mar 09 02:14 PM	Joe Bloggs	joebloggs@madeupemail.com	Trial for a Club	New	Read Delete

Step 3: Select the category of message required (New, Open or Closed) and click on "Read" for the message you wish to look at.

DATE	SENDER	EMAIL ADDRESS	SUBJECT	STATUS	
Tue 10 Mar 09 02:14 PM	Joe Bloggs	joebloggs@madeupemail.com	Trial for a Club	New	Read Delete



Step 4: Full-Time displays the message, including the sender's email address.

If you wish to send an email to the contact who emailed the league, you should do so using your normal email system. You cannot use Full-Time to send replies to these messages.

Once you have finished reading the message (and possibly responded), click on "Back".

Contact Me	Contact Messages						
Date	Tue 10 Mar 09 02:14 PM						
Sender	Joe Bloggs						
Email Address	joebloggs@madeupemail.com						
Phone							
Sender's Role	Player						
Subject	Trial for a Club						
Subject	Could you please tell me how I can get a trial with a club?						
	Back						

Step 5: Full-Time returns you to the "Contact Messages" page. Note that the message just read no longer appears under "New" (because you have read it).

Contact Me	Contact Messages								
Status New	~								
DATE	SENDER	EMAIL ADDRESS		SUBJECT	STATUS				
		Close All	Cancel						

Step 6: Change the status drop-down box to "Open" and the message you have just read will appear. You have three options – Read (if you need to read it again), Close (in which case Full-Time will flag the message as "Closed", though it will not delete it) and "Delete".

Contact Messages					
Status Open 👻					
DATE	SENDER	EMAIL ADDRESS	SUBJECT	STATUS	
Tue 10 Mar 09 02:14 PM	Joe Bloggs	joebloggs@madeupemail.com	Trial for a Club	Open	Read Close Delete

Note: we recommend that you check your "Open" messages periodically, as it is quite possible that one league officer will read a message, decide to leave it for someone else, and you do not want messages to slip through un-noticed.

There is also an option to have any incoming messages copied by email to your email account (see How To... Get Contact Messages Copied to Your Email).



7.2 How to... Get Contact Messages Copied to Your Email

Full-Time enables people to send messages to teams, which Full-Time will store until one of your Team Administrators has had time to respond to it. It also has an option to have these messages copied to your email address, so that you can reply to them directly from there.

Step 1: From "Admin Home", click on "Contact Messages".



Step 2: The "Contact Messages" page will appear. Click on "Email Notification Contact Preferences".

Contact M	Contact Messages								
Status New 💌									
DATE	SENDER	EMAIL ADDRESS		SUBJECT	STATUS				
		Close All	Cancel						
Click here to	o change your email notif	cation contact preferences.							

Step 3: Full-Time will take you to your entry on the "Update Person" page (so you could also access this via the People Wizard). In the box marked "Contact Us Preference" select "Receive Email".

Update Pers	on		
		Update Cancel	
Username	Import Import Import		
The following are	e the roles for this person:	ORGANISATION	FROM TO
League Adminis	strator	FA Demo League	
Change Disability Details Registration Status Contact Us Preference	Active	If you would like to receive an email address each time someone has a then select here - league administra	question for your league

Step 4: Click on "Update".

Update Cancel

Any messages sent to the league will now be copied to your email address. Any number of Team Administrators may set this option, and all would then receive a copy.

This is why it's important to "Close" any message once you have dealt with it (see How to... View/File Contact Messages), so that other Team Administrators know you've answered the message.



8.0 Match Reports

8.1 How to... Create Match Reports

Full-Time allows Team Administrators to create Match Reports, which appear on the Full-Time website. Match reports can include photographs (note: these **must** be .jpg files).

This is an option which your league may decide to disable, or they may wish reports to be sent to the league who will add them to Full-Time. If you are unsure, please contact your League directly.

Important Note: Please make sure you have read the Football Association guidance on use of appropriate images (photographs) of anyone under the age of 18. This is available on the Football Association website at:- <u>http://www.thefa.com/football-rules-governance/safeguarding</u>

Step 1: From "Admin Home", click on "Match Reports".



Step 2: Full-Time displays all matches for the team concerned (including those which haven't yet been played). To create a new match report click on "Create New".

DATE	HOME TEAM	SCORE	AWAY TEAM	SCORE	APPROVED	
Sat 20 Dec 08 03:00 PM	Arsenal	2	Manchester United	0	Y	Create New
L Tue 30 Dec 08 03:00 PM	Arsenal	2	Aston Villa	0	Y	CreaterNew
Sat 21 Feb 09 03:00 PM	Arsenal		Chelsea			Create New

Step 3: The "Create Match Report" page allows you to give a Title, and space for the main text report. You should also enter the author's name (if you leave it blank, your name is used by default).

If you include any email addresses or web-addresses within the report, then tick the "Auto Link" box and Full-Time will display these as hyperlinks.

Create	e Match Report	
	v Manchester United Sat 20 Dec 08 03:0 report for team: Arsenal	00 PM
Title	Gunners spring a couple of surprises	
Text		two surprise scorers, Tony Adams poaching a goal
Auto Link	v	Check to make email and/or web addresses appear as hyperlinks within the text field of the notice, e.g. www.thefa.com would appear as a hyperlink and not as
Author		simple text. If the author is not you then enter a name.

Step 4: Once the match report is complete, click "Create".

Create Cancel

Step 5: The "Images and Documents" section appears. If you want to add photographs to your match report, click on "Create", otherwise click on "Finished/Cancel"

Images and Documents					
SEQUENCE	PATH	CAPTION			
Create Finished/ Cancel					



Step 6: The "File Attachment" page appears. Write a caption for the photograph you want to include, give a sequence number for it (the photograph with sequence number 1 will appear first, then sequence number 2, etc) and use the "Browse" option to select the photograph you wish to upload.

Once you have selected the caption, sequence and file, click on "Upload".

You may u	pload picture	s and the files must be .jpg format. Images will be displayed up to 451 pixels wide and with a fixed height of
		age with different dimensions, the system will allow you to either crop the image or resize it.
	Caption	Gunners celebrate their first goal
Sequence	e (lowest first)	1 💌
Please Sele	ect Your File:	C:\Documents and Setting Browse Upload
Back		\sim

Step 7: Full-Time will upload the photograph for you. Assuming the photograph is not exactly the right size (236 pixels high, up to 451 pixels wide) it will offer one or two options for editing the photograph.

Option 1 – Let Full-Time automatically resize the photograph for you.

Option 2 – "crop" the photograph using a "Java-enabled applet". This option will only appear if you have Java enabled in your web-browser (there is a link for more information if you need it).

If you want to leave Full-Time to do it automatically, or the Java enabled option doesn't appear, then click on "System Load" within option 1 (**hint** – if in doubt, select this option).

File Attachment
You have two options for formatting your image. 1) Let the system do it for you or 2) You can crop from your loaded image.
Back
Option 1 - Let the system load the image for you
Simply press this button and the system will resize your imade (if required) System Load
Option 2 - Crop from your uploaded image. Select the area to crop then press the crop button $ atural$ and then the save $ end{tabular}$
Allow at least 60 seconds for the java applet to load below but if it does not load Click here for help
AT A MARCHINE

Step 8: The photograph and caption appear within the "Images and Documents" section. To add more photographs, click on "Create". When you've added all your photographs, click on "Finished/Cancel".

Images	and Documents		
SEQUENCE	PATH	CAPTION	
1 1	http://resources.thefa.com/images/filimages/data/league803367/52985.jpg	Gunners celebrate their first goal	Edit
	Create Finished/ Cancel		

Step 9: The Match Report is now listed at the top of the team results page.

Match Reports				
Team Arsenal				
Ensure you have selected the correct	division from Admin Home.			
TITLE	FIXTURE	DATE	AUTHOR	
Gunners spring a couple of surprises	Arsenal /Manchester United	WED 04 MAR 2009 15:00	Danny McConnell	View Edit Delete